

Skills Development Initiative

Learner Handbook

YOUR LEARNING JOURNEY

Access → Explore → Choose → Learn → Assess / Certify → Share your success

Your practical reference for getting started, choosing a learning journey, and progressing through the learning paths available in your Learning Portal.

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Welcome

Your learner handbook for your Skills Development Initiative

This handbook is your practical reference for the Skills Development Initiative.

Use it to activate your access, understand the Learning Portal, choose the learning journey that best fits your goals, and compare the learning paths available to you.

HOW TO USE THIS HANDBOOK

Start with Section 1 if you are new to the initiative.

Use Section 3 to choose your route.

Keep Section 4 as your reference library for duration, audience, prerequisites and learning outcomes.

1. Get started - Access your Learning Portal

The General Secretariat for Information Systems and Digital Governance of the Ministry of Digital Governance and Oracle are partnering to support the goals of "Digital Decade 2030" by providing Greek citizens with training related to technologies that are in high demand.

Whether you're a beginner or a more advanced expert, Oracle University enables you to start your Cloud & AI journey and develop strong foundation skills in the core concepts and features of Cloud, AI, GenAI, DataManagement, Security, Low-code Development, Business Processes and more!

Join us now!

Learning Portal home page	https://mylearn.oracle.com/ou/landing-page/MODG
Learner location	GREECE
Support	Oracle University MyLearn Technical Support: https://www.oracle.com/education/contact/

Let's get started

1	Go to the initiative home page Use the dedicated home page above. Bookmark it so you can return to the Learning Portal at any time.
2	Create your Oracle University account Create an Oracle sign-in account if you do not already have one. If you already have an Oracle sign-in account, skip account creation and continue with activation.
3	Complete the required verification Multi-factor authentication (MFA) is required. GREECE location requirement applies, connect from the permitted country and avoid VPN connections that could place you outside it.
4	Activate Learning After your account is created, select "Activate Learning" and accept the applicable terms and conditions.
5	Start learning Once access is activated, select "Go to Your Learning". You will be directed to the Learning Portal in MyLearn.

First-time access checklist

- I reached the correct initiative home page.
- I can sign in with my Oracle account & have completed MFA.
- I activated Learning and accepted the terms and conditions.
- I can see "Go to Your Learning" and enter the Learning Portal.

Quick troubleshooting

I already have an Oracle account.	Use your existing Oracle sign-in and go directly to activation.
I cannot activate Learning.	Check that you are using the initiative home page and that any country/region requirement is met. If the issue continues, use the local support channel above.
I am using a VPN.	If the initiative has a location restriction, disconnect from the VPN and reconnect from the permitted location.
I do not see the expected learning content.	Confirm that Learning access has been activated and that you entered MyLearn through “Go to Your Learning”.

2. Explore the Learning Portal

The Learning Portal is hosted on MyLearn, Oracle University’s digital learning experience platform. It provides structured learning paths, courses and modules, together with learner tools that support continuous skills development.

How MyLearn is organized

Level	What it means	Typical learner use
Learning Paths	End-to-end curricula for mastering a technology or preparing for certification.	Follow a complete curriculum from start to finish.
Courses	Structured learning units composed of videos, demonstrations and assessments.	Build knowledge through structured lessons, demos and checks.
Modules	Short, focused lessons on specific features or topics.	Use a focused lesson when you need a specific capability.

Key learner features

- 24x7x365 access to learning paths, videos, demonstrations, skill checks, assessments, subtitles and other learning functions such as “ask the instructor”.
- A continuously updated selection of learning for in-demand skills such as Cloud, AI, Agentic AI, Data and Business Practices.
- Multi-device access from desktop, laptop and mobile devices.
- Role-based recommendations and a personal progress dashboard.
- Live sessions with experts and access to Oracle University Community.
- Certification preparation, assessments and knowledge checks.
- Badges and Oracle certifications to validate and showcase learning.

Credentials at a glance

Credential type	How it is earned	What it represents
Digital badge	Complete the learning path and its assessment, where included.	A visible validation of foundational learning or applied knowledge.
Oracle certification	Complete the learning content, skill checks, exam preparation and practice exam, then take the official certification exam.	A recognized Oracle certification validating knowledge and skills in the relevant subject area.

TIP FOR LEARNERS

You do not need to complete every path. Use the journey guidance in the next section to choose a route that fits your goals, then use the profiles in Section 4 to confirm prerequisites and expected time.

Share your success: you can share your digital badges and certifications with your professional network.

3. Choose your Learning Journey

The Learning Journeys help you move from a starting point toward a broader capability. Follow a journey in sequence when you are new to the topic, skip a path when you already have the required knowledge, or combine journeys based on your role and goals.

Build

Begin with AI and agentic AI training, then progress through AI-focused certification paths and application capabilities.

AI for You	3h+
Become an OCI AI Foundations Associate	5h+
Become an Oracle Agentic AI Foundations Associate	6h+
Oracle AI Agent Studio for Fusion Applications Foundations Associate	4h+

Build and Architect

Extend your AI foundation with cloud and data platform skills, from cloud basics through secure, scalable architecture and AI-ready data foundations.

Cloud Business Jumpstart	1h+
Cloud Tech Jumpstart	3h+
Become an OCI Foundation Associate	6h+
Become an OCI Architect Associate	27h+
Oracle AI Data Platform Essentials	1h+
Oracle AI Success Navigator for OCI	3h+

Develop Agentic Apps with Oracle AI Database

Use your AI and cloud foundation to build applications with Oracle AI Database, APEX, Oracle Database and MySQL technologies.

Become an Oracle AI Database Foundations Associate	5h+
Oracle APEX Foundations	3h+
Oracle Database Explorer	1h+
Oracle SQL Explorer	1h+
MySQL Explorer	1h+
MySQL HeatWave Explorer	1h+

Transform Business with Fusion Applications

Apply AI and cloud capabilities to real business processes across HR, finance, supply chain, customer experience and enterprise performance management.

Oracle Fusion Cloud Applications HCM Process Essentials	4h+
Oracle Fusion Cloud Applications ERP Process Essentials	7h+
Oracle Fusion Cloud Applications SCM Process Essentials	8h+

Oracle Fusion Cloud Applications CX Process Essentials	4h+
Oracle Fusion Cloud Applications EPM Process Essentials	2h+
Oracle AI Success Navigator Essentials	1h+

Start coding with Java

Strengthen your ability to build and customize solutions by learning Java fundamentals.

Oracle Java Foundations	10h+
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Data Center Skills

Build foundational data center operations knowledge. Support safe, reliable and efficient infrastructure operations.

Oracle Data Center Operations Foundations Associate	5h+
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Maximize business value

Explore Oracle Playbooks that share lessons from Oracle's transformation experience and business practices.

Oracle Playbook for AI Excellence	1h
Oracle Playbook for Corporate Development Excellence	1h
Oracle Playbook for CX Excellence	<1h
Oracle Playbook for Financial Excellence	1h
Oracle Playbook for HR Excellence	1h
Oracle Playbook for IT Systems Excellence	1h
Oracle Playbook for Operational Excellence	1h
Oracle Playbook for Supply Chain Excellence	1h

4. Explore the Learning Paths

Use the profiles below as your learner reference. Each profile follows the same structure so you can quickly compare duration, audience, prerequisites, learning focus and outcomes.

Build

AI for You

Credential	Duration	Audience	Prerequisites
Digital badge	3+ hours	Professionals looking to apply AI in real-world business scenarios; no technical background required.	None

What it is. A practical, beginner-friendly introduction to artificial intelligence, machine learning, deep learning, data science, generative AI, AI agents and responsible AI, including examples from Oracle Fusion Applications.

Key outcomes

- Differentiate key types of AI and their real-world applications.
- Explain foundational AI, ML, deep learning, data science and AI-agent concepts.
- Recognize AI workflows, common tools, industry use cases, limitations, risks and ethical concerns.

Why it matters. Build a foundation for confident AI conversations, collaboration and responsible use of AI in your role.

Become an OCI AI Foundations Associate

Credential	Duration	Audience	Prerequisites
Oracle certification	5+ hours	AI/ML beginners, cloud engineers, cloud architects, IT professionals and students.	None

What it is. Introduces AI, machine learning, deep learning and generative AI with a focus on practical application in Oracle Cloud Infrastructure. Includes course content, exam preparation, practice exam and online certification exam.

Key outcomes

- Describe generative AI and LLM fundamentals.
- Differentiate machine-learning and deep-learning architectures.
- Explore the Oracle AI stack, OCI AI services and Oracle 26ai / Select AI capabilities.
- Choose relevant OCI AI capabilities for business needs.

Why it matters. Build foundational AI knowledge and learn how OCI AI services can be applied to real-world challenges.

Become an Oracle Agentic AI Foundations Associate

Credential	Duration	Audience	Prerequisites
Oracle certification	6+ hours	AI/ML engineers, cloud developers and data scientists; newcomers to agentic AI are also welcome.	Basic LLM familiarity; functional Python knowledge; basic OCI familiarity.

What it is. Builds foundational knowledge of AI agents, agent frameworks, Model Context Protocol (MCP), the OCI Enterprise AI Platform and Oracle AI Database capabilities for agentic AI.

Key outcomes

- Understand core AI-agent concepts.
- Design agents using LangChain and the OpenAI Agent Stack.
- Implement MCP concepts and build agents with OCI capabilities.
- Apply Oracle AI Database capabilities to agentic AI solutions.

Why it matters. Develop the foundations needed to understand and build agent-driven solutions on Oracle technologies.

Oracle AI Agent Studio for Fusion Applications Foundations Associate

Credential	Duration	Audience	Prerequisites
Oracle certification	4+ hours	Business users, functional consultants and technical consultants.	None

What it is. Introduces the purpose, architecture and components of Oracle Fusion AI Agent Studio, including workflow agents, tools, approval patterns and pre-built templates across Fusion Applications.

Key outcomes

- Understand the purpose and architecture of AI Agent Studio.
- Explore workflow agents and their building blocks.
- Use agent tools such as Document, Business Object, External REST, Deep Link and Email.
- Understand human-in-the-loop approval patterns and pre-built agent templates.

Why it matters. Learn how agentic automation can be embedded directly in Fusion Applications to support business transformation.

Build and Architect

Cloud Business Jumpstart

Credential	Duration	Audience	Prerequisites
Digital badge	1+ hour	Sales professionals, business decision-makers and cloud beginners; no technical background required.	None

What it is. A practical introduction to cloud computing and Oracle Cloud Infrastructure for business audiences, covering cloud concepts, deployment models, core services, security, compliance and cost governance.

Key outcomes

- Explain why cloud matters to business.
- Identify cloud deployment and service models.
- Describe core OCI services and architecture.
- Communicate the business value of cloud solutions.

Why it matters. Gain the confidence to evaluate and explain how cloud supports growth, efficiency and innovation.

Cloud Tech Jumpstart

Credential	Duration	Audience	Prerequisites
Digital badge	3+ hours	Beginners with no prior technical knowledge, including students, career changers and entry-level professionals.	None

What it is. Builds foundational knowledge of cloud, networking, security and core IT concepts from the ground up.

Key outcomes

- Explain basic datacenter, processing, memory, storage, OS, virtualization and cloud concepts.
- Understand networking essentials such as LANs, IP addressing and routing.
- Describe authentication, authorization, encryption and common security threats.

Why it matters. Gain basic technical knowledge to navigate the digital world and prepare for further cloud learning.

Become an OCI Foundation Associate

Credential	Duration	Audience	Prerequisites
Oracle certification	6+ hours	Cloud operations engineers, architects, developers, DevOps engineers, cloud engineers, data scientists/ML engineers and administrators.	Basic understanding of cloud computing concepts.

What it is. Introduces OCI architecture, IAM, networking, compute, containers, serverless, storage, security and cost management, with hands-on exercises.

Key outcomes

- Understand OCI architecture, identity, access and tenancy concepts.
- Configure basic networking and compute capabilities.
- Understand storage, containers, serverless and security services.
- Apply basic pricing and cost-management concepts.

Why it matters. Build the foundational skills to begin using and managing Oracle Cloud Infrastructure effectively.

Become an OCI Architect Associate

Credential	Duration	Audience	Prerequisites
Oracle certification	27+ hours	Cloud solution architects, cloud engineers and solution architects.	Foundational OCI knowledge is recommended.

What it is. Develops architecture skills across IAM, networking, compute and storage, with hands-on practice for designing secure and scalable OCI environments.

Key outcomes

- Design secure OCI networking and IAM.
- Implement OCI compute services.
- Deploy and manage block, object and file storage.
- Apply architecture principles to secure, scalable cloud environments.

Why it matters. Build practical cloud architecture skills for secure, high-performance OCI solutions.

Oracle AI Data Platform Essentials

Credential	Duration	Audience	Prerequisites
Digital badge	1+ hour	Data professionals who are new to Oracle AI Data Platform.	None

What it is. Introduces the core concepts, architecture and capabilities of Oracle AI Data Platform (AIDP), including project organization, policies, data catalog, provisioning and governed data lakes for analytics and AI workloads.

Key outcomes

- Understand AIDP concepts, features and benefits.
- Understand the role of the data catalog in governance and data management.
- Set up and configure an AIDP environment.
- Organize projects for secure, compliant operations and create governed data lakes.

Why it matters. Build a foundation for enterprise-ready, governed data operations that support analytics and AI initiatives.

Oracle AI Success Navigator for OCI

Credential	Duration	Audience	Prerequisites
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Digital badge	3+ hours	Functional implementation consultants.	None
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What it is. Introduces the digital platform Oracle provides to support OCI workload adoption from planning through implementation, including onboarding, team and workload management, journey execution, integrated tools, project resources and AI Assist.

Key outcomes

- Understand how the platform organizes OCI workloads, journeys, people, documents, tools and guidance.
- Apply secure collaboration and workload membership concepts.
- Use Discover, Design and Implement stages to turn best practices into project steps.
- Use dashboards, milestones, activities and AI Assist more effectively.

Why it matters. Create a repeatable, collaborative operating model for OCI adoption across workload types.

Develop Agentic Apps with Oracle AI Database

Become an Oracle AI Database Foundations Associate

Credential	Duration	Audience	Prerequisites
Oracle certification	5+ hours	Data engineers and database administrators.	None

What it is. Explores Oracle Autonomous AI Database, converged data management, vector search, JSON and graph data, Oracle Data Studio, machine learning, Private Agent Factory and APEX.

Key outcomes

- Understand Autonomous AI Database fundamentals and autonomous operations.
- Manage multi-model data including JSON, graph and vector data.
- Use Oracle AI Vector Search and Data Studio.
- Explore Oracle Machine Learning, Private Agent Factory and APEX development.

Why it matters. Build practical skills for using AI-powered database technologies in modern application development and analytics.

Oracle APEX Foundations

Credential	Duration	Audience	Prerequisites
Digital badge	3+ hours	Beginners, SQL/PLSQL developers, database developers and anyone interested in low-code applications.	None

What it is. Introduces Oracle APEX and low-code application development, including APEX services, workspaces, SQL Workshop, application pages, security and deployment.

Key outcomes

- Create an APEX Service instance and workspace.
- Build cloud applications using APEX on OCI.
- Create database objects, reports, forms and application pages.
- Manage application security and deploy applications.

Why it matters. Build a foundation for creating scalable, secure enterprise applications with Oracle APEX.

Oracle Database Explorer

Credential	Duration	Audience	Prerequisites
Digital badge	1+ hour	Database administrators, data warehouse administrators, database designers and support engineers.	None

What it is. An introductory exploration of Oracle Database and basic database administration.

Key outcomes

- Understand an Oracle Database overview and introduction.
- Learn how to access an Oracle Database.
- Create a database using DBCA.
- Start up and shut down a database instance.

Why it matters. Gain a first grounding in Oracle Database concepts and administration tasks.

Oracle SQL Explorer

Credential	Duration	Audience	Prerequisites
Digital badge	1+ hour	Developers, database administrators, database designers, support engineers, and other users developing applications with SQL.	None

What it is. A beginner-friendly introduction to Structured Query Language (SQL) for learners who develop or support applications that use relational databases. The path introduces core SQL and relational database concepts and leads to the Explorer Badge.

Key outcomes

- Understand SQL and core relational database concepts.
- Write basic SQL statements using common expressions and operators.
- Work with schemas and database object structures.
- Use key SQL features such as DISTINCT and DESCRIBE.

Why it matters. Build foundational, in-demand SQL skills and validate your learning by earning the Explorer Badge.

MySQL Explorer

Credential	Duration	Audience	Prerequisites
Digital badge	1+ hour	Database administrators, database developers and security administrators.	None

What it is. Introduces MySQL, the client/server model, command-line tools, MySQL Workbench, querying and troubleshooting.

Key outcomes

- Understand the MySQL overview and client/server model.
- Use the MySQL command-line tool and MySQL Workbench.
- Write basic and complex queries.
- Recognize common troubleshooting approaches.

Why it matters. Build a practical foundation in the world's widely used open-source relational database management system.

MySQL HeatWave Explorer

Credential	Duration	Audience	Prerequisites
Digital badge	1+ hour	Database administrators, database developers and security administrators.	None

What it is. Introduces MySQL HeatWave as a fully managed database service for building secure, cloud-native applications, including DB systems, setup, security and connectivity.

Key outcomes

- Understand MySQL products, services and MySQL HeatWave basics.
- Recognize MySQL HeatWave features and DB system types.
- Understand setup, best practices and Security First features.

- Set up a compute instance and connect to a MySQL HeatWave DB System.

Why it matters. Build a foundation for working with MySQL HeatWave in cloud environments.

Transform Business with Fusion Applications

Oracle Fusion Cloud Applications HCM Process Essentials

Credential	Duration	Audience	Prerequisites
Oracle certification	4+ hours	New Fusion Applications users and experienced users unfamiliar with Oracle Modern Best Practice (OMBP).	None

What it is. Covers Fusion HCM applications and OMBPs across talent, HR, payroll, workforce management and employee experience, including AI/ML-enabled processes and Cloud Success Navigator.

Key outcomes

- Describe Oracle Cloud Applications and OMBP.
- Discuss HCM process essentials and data flow.
- Understand selected AI/ML-enabled HCM processes.
- Discuss Cloud Success Navigator and Quality Standards.

Why it matters. Build process knowledge to support HCM implementation design and prepare for the HCM Process Essentials certification exam.

Oracle Fusion Cloud Applications ERP Process Essentials

Credential	Duration	Audience	Prerequisites
Oracle certification	7+ hours	New Fusion Applications users and experienced users unfamiliar with OMBP.	None

What it is. Introduces ERP processes across financials, project management and risk management through Oracle Modern Best Practice, with demonstrations, AI-enabled capabilities, metrics and Cloud Success Navigator.

Key outcomes

- Describe Oracle Cloud Applications SaaS and OMBP.
- Demonstrate key ERP OMBPs across Financials, Project Management and Risk Management.
- Explain data flow between ERP OMBP processes.
- Discuss Cloud Success Navigator and Quality Standards.

Why it matters. Build process knowledge to support ERP implementation and prepare for the ERP Process Essentials certification exam.

Oracle Fusion Cloud Applications SCM Process Essentials

Credential	Duration	Audience	Prerequisites
Oracle certification	8+ hours	New Fusion Applications users and experienced users unfamiliar with OMBP.	None

What it is. Covers planning, procurement, order management and logistics processes, with OMBP, AI agents, smart operations, sustainability and performance metrics.

Key outcomes

- Describe Oracle Cloud Applications SaaS and OMBP.
- Demonstrate key SCM OMBPs across supply chain, procurement, order management and logistics.
- Explain data flow between SCM processes.

- Discuss Cloud Success Navigator and Quality Standards.

Why it matters. Build process knowledge to support SCM implementation and prepare for the SCM Process Essentials certification exam.

Oracle Fusion Cloud Applications CX Process Essentials

Credential	Duration	Audience	Prerequisites
Oracle certification	4+ hours	New Fusion Applications users and experienced users unfamiliar with OMBP.	None

What it is. Covers Oracle Fusion Cloud CX applications across Marketing, Sales and Service through the lens of Oracle Modern Best Practice (OMBP). The course combines OMBP introductions, hands-on product demonstrations, design considerations and key metrics, and shows how Discriminative AI and Generative AI support processes such as Campaign Execution to Opportunity, Lead to Opportunity and Customer Contact to Resolution.

Key outcomes

- Describe OMBP and its advantages.
- Discuss OMBPs across the CX suite.
- Explain data flow between CX processes.
- Discuss Cloud Success Navigator and Quality Standards.

Why it matters. Build practical CX process knowledge, understand how OMBPs connect across the CX suite, become familiar with Cloud Success Navigator and Quality Standards, and prepare for the CX Process Essentials certification exam.

Oracle Fusion Cloud Applications EPM Process Essentials

Credential	Duration	Audience	Prerequisites
Oracle certification	2+ hours	New Oracle Applications users and learners unfamiliar with OMBP.	None

What it is. Introduces Oracle Cloud EPM applications, financial and performance processes, OMBP, process design, data flow, metrics, AI-enabled forecasting and Cloud Success Navigator.

Key outcomes

- Describe EPM modules and core capabilities.
- Discuss OMBPs for budgeting, forecasting and reconciliation.
- Explain end-to-end data flow and integrations with other Oracle Cloud pillars.
- Apply OMBP and use Cloud Success Navigator / Quality Standards.

Why it matters. Build practical process knowledge for EPM solution design, execution and certification preparation.

Oracle AI Success Navigator Essentials

Credential	Duration	Audience	Prerequisites
Digital credential	1+ hour	Functional implementation consultants.	None

What it is. Equips you with the skills to manage cloud adoption, apply best practices, deploy initial configurations, ensure implementation quality standards, and drive continuous innovation through AI advantages.

Key outcomes

- Use Oracle AI Success Navigator to support smooth implementations.
- Apply best practices to manage projects, align stakeholders and support implementation quality.
- Navigate the cloud adoption journey and deploy initial configurations.
- Use continuous improvement practices and OMBP, including AI functionality.

Why it matters. Learn how to use Success Navigator to support smoother implementations and more effective cloud adoption.

Start coding with Java

Oracle Java Foundations

Credential	Duration	Audience	Prerequisites
Digital badge	10+ hours	Administrators, developers and beginners with little to no programming experience.	None

What it is. Builds Java programming fundamentals through variables, classes, objects, loops, arrays, decision structures, object-oriented programming and hands-on practice.

Key outcomes

- Explain core Java structure and components.
- Use JDK tools to compile and run programs.
- Build classes and instantiate objects.
- Apply data types, operators, conditions, loops, arrays and basic exception handling.

Why it matters. Build foundational Java and object-oriented programming skills for further software development learning.

Data Center skills

Oracle Data Center Operations Foundations Associate

Credential	Duration	Audience	Prerequisites
Oracle certification	5+ hours	Data center operations professionals, administrators, implementers and technical learners who want foundational knowledge of Oracle data center operations.	None

What it is. Introduces foundational concepts and practices for operating Oracle data center environments safely, reliably and professionally. The learning path focuses on the core knowledge needed to understand data center operations, operational procedures and the practices that support resilient infrastructure.

Key outcomes

- Understand foundational data center operations concepts and responsibilities.
- Recognize key safety, professionalism and operational practices.
- Understand procedures that support reliable data center operations.
- Build the foundational knowledge required to prepare for the Oracle Data Center Operations Foundations Associate certification.

Why it matters. Build foundational data center operations knowledge and validate your understanding of the core practices needed to support safe, reliable and efficient infrastructure operations.

Maximize business value

Oracle Playbook for AI Excellence

Credential	Duration	Audience	Prerequisites
Digital badge	1 hour	Business users.	None

What it is. Describes Oracle's framework for focusing on people, processes and systems in AI adoption and implementation.

Key outcomes

- Align AI strategy with organizational goals.
- Decide which AI features make sense for the organization.
- Understand how to get started quickly and simply.

Why it matters. Use Oracle transformation lessons to frame practical AI adoption.

Oracle Playbook for Corporate Development Excellence

Credential	Duration	Audience	Prerequisites
Digital badge	1 hour	Business users.	None

What it is. Shares how to integrate acquisitions quickly and effectively while minimizing disruption to customers, employees and partners.

Key outcomes

- Understand practical principles for faster, lower-disruption acquisition integration.

Why it matters. Learn from Oracle's transformation experience in corporate development.

Oracle Playbook for CX Excellence

Credential	Duration	Audience	Prerequisites
Digital badge	0.5 hour	Business users.	None

What it is. Shares practical approaches to improving customer experience across marketing, sales and service using Oracle Fusion Cloud CX. The learning path focuses on increasing sales productivity, creating more successful customer journeys, generating higher-quality leads, accelerating sales cycles and proactively resolving customer issues.

Key outcomes

- Understand how to streamline the customer journey across marketing, sales and service.
- Explore ways to improve sales productivity and generate higher-quality leads.
- Learn approaches to accelerating sales cycles and proactively resolving customer issues.
- Understand how stronger customer experiences can contribute to revenue growth and employee productivity.

Why it matters. Learn how stronger, more connected customer experiences can help improve sales productivity, accelerate growth and increase employee productivity.

Oracle Playbook for Financial Excellence

Credential	Duration	Audience	Prerequisites
Digital badge	1 hour	Business users.	None

What it is. Shares how to streamline financial reporting, accelerate financial planning and improve other financial processes.

Key outcomes

- Understand practical approaches to financial process transformation.

Why it matters. Learn from Oracle's transformation experience in finance.

Oracle Playbook for HR Excellence

Credential	Duration	Audience	Prerequisites
Digital badge	1 hour	Business users.	None

What it is. Shares how to align talent and business strategies, optimize talent investments and increase employee productivity.

Key outcomes

- Understand practical approaches to HR and talent transformation.

Why it matters. Learn from Oracle's transformation experience in human resources.

Oracle Playbook for IT Systems Excellence

Credential	Duration	Audience	Prerequisites
Digital badge	1 hour	Business users.	None

What it is. Describes Oracle's framework for achieving outcomes by standardizing best-in-class processes, moving IT systems to Oracle Cloud and building cloud-native applications.

Key outcomes

- Understand how standardized processes support transformation.
- Explore the shift to Oracle Cloud Applications, Infrastructure and Database.
- Understand how cloud-native applications and systems can increase team productivity.

Why it matters. Learn from Oracle's transformation experience in IT systems and operating models.

Oracle Playbook for Operational Excellence

Credential	Duration	Audience	Prerequisites
Digital badge	1 hour	Business users.	None

What it is. Shares how to reduce costs while growing revenue and delivering an exceptional experience to customers, employees and partners.

Key outcomes

- Reduce costs and increase efficiencies.
- Plan for the unknown.
- Deepen customer relationships.

Why it matters. Learn practical principles for operational excellence and resilience.

Oracle Playbook for Supply Chain Excellence

Credential	Duration	Audience	Prerequisites
Digital badge	1 hour	Business users.	None

What it is. Shares lessons from Oracle supply-chain transformation, including planning, supplier forecast communication, data synchronization, visibility and order management.

Key outcomes

- Understand approaches to improve planning and supplier communication.
- Increase data synchronization and supply-chain visibility.

- Improve order management and automate processes to achieve more with less.

Why it matters. Learn from Oracle's supply-chain transformation experience and operational improvements.

5. Complete your journey and earn your credential

Learning paths vary in length and outcome, but the overall pattern is simple: learn the content, use the available checks and practice opportunities, and complete the assessment or certification exam associated with the path.

1	Learn Work through lessons, demonstrations and modules in the order recommended by the path.
2	Check your knowledge Use skill checks and assessments to confirm your understanding as you progress.
3	Prepare For certification paths, use the exam-preparation content and practice exam before attempting the official exam.
4	Earn Complete the path requirements to earn the included badge or take the official certification exam when the path leads to certification.
5	Track & Showcase Track your progress and completed credentials in MyLearn. Share your digital badges and certifications with your professional network to showcase your skills and celebrate your success.

CERTIFICATION NOTE

Free attempts are included for the certification learning paths available in this Learning Portal. Follow the current Learning Portal instructions when you are ready to register for the official exam.

A good learner rhythm

- Start with a realistic learning goal rather than trying to complete everything.
- Use the recommended sequence when you are new to the topic.
- Skip or accelerate content only when you already have the required knowledge and the path allows it.
- Use assessments and practice exams as checkpoints, not just as final tests.
- Keep your progress visible and return to this handbook whenever you are deciding what to learn next.

6. Quick reference for learners

Keep this page beside you while you work through your initiative.

Checkpoint	Learner check
Access	☐ I bookmarked the initiative home page and activated my Learning Portal access.
Explore	☐ I know where to find Learning Paths, Courses, Modules and my progress.
Choose	☐ I selected a Learning Journey that matches my role, experience or goal.
Prepare	☐ I checked the duration and prerequisites before starting a path.
Learn	☐ I am progressing through lessons, demonstrations and knowledge checks.
Assess	☐ I am using assessments and, where relevant, the practice exam to confirm readiness.
Earn	☐ I completed the badge requirements or registered for the certification exam when ready.
Share	☐ I shared my digital badge or certification with my professional network.
Continue	☐ I know which learning path I want to take next.

READY TO CONTINUE?

Return to Section 3 whenever your goals change.
Your learning journey can evolve as your skills and role develop.